

ALAI Domain Migration — basicconsulting.no ? alai.no

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Context

ALAI rebrand did not include support stack migration. 11 subdomains remain on legacy `basicconsulting.no` domain.

Current Live State (by Zone)

basicconsulting.no (Cloudflare zone 4670dbd0acfeab4174ac0d4746d11ea0)

- 30+ DNS records
- Main support stack hosting
- **Active services:** docs, sign, bilko-demo, www
- **Inactive subdomains:** status, support, monitor, alerts, help, wiki

alai.no (Cloudflare zone 3dc40d9c37fee79c4281f7e86870c0b5)

- **Status: PENDING** — Nameservers on one.com not yet changed
- **Required NS change:** ns01/02.one.com → aspen.ns.cloudflare.com + wells.ns.cloudflare.com
- 18 DNS records pre-created (A/CNAME for 15 services + root)
- **Blocker:** Alem must update NS on one.com dashboard (5 min task, blocks 15 subdomain migrations)

snowit.ba (AWS Route53 zone Z04121493CAJZ75TQUPIW)

- **2026-04-19 added:** A record root → 76.76.21.21 (Vercel)
- CNAME www → cname.vercel-dns.com
- Change ID: C065644119MEENZWSSKW3

Cloudflare Tunnel Config

- **Tunnel ID:** 3315a609-7934-45c5-ad0c-56d86d16374d (named "mattermost")
- **Host VM:** Azure 4.223.110.181 (swedencentral)
- **Ingress rules:** Multiple service routes (see tunnel config for details)

Incident: sign.basicconsulting.no 404 (2026-04-18)

Symptom: DNS resolved to Cloudflare proxy but returned 404.

Root cause: Tunnel ingress had route `sign.basicconsulting.no → localhost:3003` but cloudflared could not reach backend.

Fix: Changed DNS from tunnel CNAME to direct A record → 4.223.110.181 (proxied).

Result: Documenso Sign In page now live.

Alem TODO

- Log into one.com domain panel
- Select alai.no domain
- Change nameservers from ns01/02.one.com to:
 - aspen.ns.cloudflare.com
 - wells.ns.cloudflare.com
- Wait 5-30 minutes for propagation
- Verify: `dig alai.no NS` should show Cloudflare nameservers

See Also

- [Documenso Self-Hosted](#)
- [BookStack runbooks](#)

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