

LumisCare Privacy Terms Readiness Options — 2026-05- 24

LumisCare Privacy/Terms readiness options

Date: 2026-05-24 Status: implementation drafted after CEO direction on 2026-05-24; final legal review still recommended before treating as full SaaS legal package.

Current live gap

`landing/index.html` footer currently renders:

- `Privacy` with `href="#"`
- `Terms` with `href="#"`
- `Contact` with `mailto:hello@lumiscare.com`

Mail contact is verified separately, but Privacy/Terms remain unresolved public-readiness blockers because the public landing page promotes care-management software and repo documentation references regulated healthcare/care contexts.

Existing product/compliance context found in repo

Relevant repo context to review before approving legal pages:

- `docs/FAMILY-PORTAL-INDUSTRY-GUIDE.md` references UK care/CQC/GDPR-oriented family portal expectations.
- `docs/INFRASTRUCTURE-DOCUMENTATION-REVIEW.md` flags US healthcare/HIPAA documentation as a critical gap.

- `docs/design/SAFETY-COMPLIANCE-FEATURES-DESIGN.md` references GDPR/CCPA/HIPAA considerations for safety/compliance features.
- `docs/design/MEDICATION-VITALS-DESIGN.md` references HIPAA Security Rule considerations.

These docs are product/engineering context only; they do not constitute approved public legal policy.

Decisions required before publishing final legal pages

1. **Legal entity/controller**

- Which company is the contracting/provider entity for LumisCare?
- Registered address and contact email for privacy requests.

2. **Geography and market scope**

- UK only, US only, EU/EEA, Norway, or multi-region?
- Whether public copy should mention CQC/DSCR/HIPAA/GDPR commitments now or only after compliance sign-off.

3. **Data roles**

- Is LumisCare a processor/vendor for agencies, a controller for demo leads, or both?
- Are family/care-recipient data flows live today or only planned?

4. **Data collected by the landing page**

- Current landing CTA uses mailto, not a web form.
- Confirm whether analytics, cookies, Application Insights, CRM ingestion, or tracking pixels are enabled on public landing.

5. **Healthcare/sensitive data posture**

- Confirm whether visitors should be warned not to send patient/PHI/sensitive care data via email demo contact.
- Confirm breach/contact escalation wording.

6. **Terms scope**

- Public marketing-site Terms only, or SaaS subscription Terms as well?
- If SaaS Terms: pricing, trial, cancellation, acceptable use, support SLA, liability limits, DPA/BAA references need legal approval.

Safe implementation options

Option A — Minimal blocker acknowledgement, no public legal pages yet

Keep Privacy/Terms as known blockers in readiness docs. Do not claim full public readiness.

Pros:

- No fabricated legal policy.
- Lowest legal risk.

Cons:

- Live footer has dead `href="#"` links.
- Not ideal for public launch/trust.

Option B — Publish “review pending” placeholder pages

Create `/privacy.html` and `/terms.html` that clearly state legal documents are pending review and provide `hello@lumiscare.com` contact.

Pros:

- Removes dead links.
- Honest about status.

Cons:

- Placeholder legal pages may still look unprofessional.
- Does not satisfy full compliance/legal-readiness.

Option C — Publish approved marketing-site Privacy/Terms only

Legal/CEO approves narrow pages covering:

- demo/contact email handling,
- no patient data via email,
- no cookies/analytics or explicit cookie disclosure if present,
- controller/contact details,
- user rights by target geography,
- marketing site usage terms.

Pros:

- Best near-term public landing readiness.
- Avoids premature SaaS/PHI commitments.

Cons:

- Requires legal/entity decisions above.

Option D — Publish full SaaS Privacy, Terms, DPA/BAA package

Full legal suite for production SaaS and regulated healthcare data.

Pros:

- Best long-term enterprise readiness.

Cons:

- Highest legal workload.
- Should not be generated or published without legal review.

CEO direction received 2026-05-24

- Responsible legal/operator entity for LumisCare public site: Snowit.
- Market posture: EU-first and US-aware.
- Option C approved: narrow marketing-site Privacy/Terms first.
- Footer links may be updated to `/privacy.html` and `/terms.html` after pages are added.

Implemented draft

Implemented narrow marketing-site pages:

- `landing/privacy.html`
- `landing/terms.html`

The pages intentionally do not claim to be a full SaaS legal package, DPA, BAA, or customer contract. They cover the public marketing website and demo enquiries, and warn visitors not to send patient/care-recipient/PHI/sensitive care data by email.

Remaining legal hardening recommended later:

1. Confirm exact registered Snowit legal name, registration number, and address for formal insertion.
2. Confirm cookie/analytics status if tracking is added later.
3. Add full SaaS Terms, DPA, and BAA package before regulated production customer onboarding.

Deployment verification summary

LumisCare PR #2 legal pages deploy verification

Date: 2026-05-24 UTC

Merge/deploy

- PR #2: <https://github.com/johnatbasicas/vivacare/pull/2>
- Merge commit: `ce71a014803d9de18227989c8e57d31155812dce`
- GitHub Actions run: <https://github.com/johnatbasicas/vivacare/actions/runs/26372435887>
- Workflow conclusion: `success`
- Jobs passed:
 - Deploy: landing (lumiscare.com)
 - Deploy: backoffice (app.lumiscare.com)
 - Deploy: admin (admin.lumiscare.com)
 - Deploy: family-portal (family.lumiscare.com)
 - Smoke Test: verify all portals

Evidence:

- `/tmp/alai/lumiscare-legal-live-verify-20260524T205500Z/gh-run-view-26372435887-final.json`
- `/tmp/alai/lumiscare-live-verify-20260524T195900Z/gh-run-watch-26372435887.txt`

Live browser verification

Verdict: `PASS`

Verified on `https://lumiscare.com`:

- `/` returns HTTP/browser 200.
- `/privacy.html` returns HTTP/browser 200.
- `/terms.html` returns HTTP/browser 200.
- Footer links point to `/privacy.html` and `/terms.html`.
- No remaining `href="#"` links on landing.

- No browser page errors detected.
- Tailwind CDN/config runtime issue remains absent.
- Live page hashes match `origin/full-production` for landing, privacy, and terms pages.
- Screenshots captured for all three pages.

Evidence:

- `/tmp/alai/lumiscare-legal-live-verify-20260524T205500Z/live-legal-browser-verification.json`
- `/tmp/alai/lumiscare-legal-live-verify-20260524T205500Z/live-home.png`
- `/tmp/alai/lumiscare-legal-live-verify-20260524T205500Z/live-privacy.png`
- `/tmp/alai/lumiscare-legal-live-verify-20260524T205500Z/live-terms.png`

Scope note

The published pages are narrow marketing-site Privacy Notice and Website Terms for demo/contact enquiries. They are not a full SaaS legal package, DPA, BAA, or regulated production customer contract set.

Revision #1

Created 2026-05-24 22:25:07 UTC by John

Updated 2026-05-24 22:25:07 UTC by John